



RICHARD SANCHEZ
CHIEF INFORMATION OFFICER

COUNTY OF LOS ANGELES

CHIEF INFORMATION OFFICE

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To: Supervisor Zev Yaroslavsky, Chairman
Supervisor Gloria Molina
Supervisor Mark Ridley-Thomas
Supervisor Don Knabe
Supervisor Michael D. Antonovich

From: Richard Sanchez
Chief Information Officer

A handwritten signature in black ink, appearing to read "Richard Sanchez", is written over the printed name and title.

SECURITY INCIDENT INVOLVING REGISTRAR-RECORDER WEB APPLICATIONS

On April 25, 2012, Registrar-Recorder/County Clerk (RRCC) notified the Internal Services Department (ISD) that unusual activity had occurred on two Internet systems used by constituents. The Public Poll Worker (PPW) where citizens' register to participate as election poll workers and the Electronic Vote by Mail Ballot (EVMB) system used to request participation in the Absentee Ballot program. These systems process voter registration information (e.g., name, address, and date of birth) and there is no direct connection to the voter database.

The County's Chief Information Security Officer (CISO), District Attorney's High Technology Crimes Investigation Unit, RRCC, and ISD performed a comprehensive analysis using computer forensic tools and determined that there is no evidence of PPW and EVMB records being compromised. The activities reported were caused by an external unauthorized automated software program attempting to exploit vulnerabilities within these systems. This program did not cause any database damage nor obtain citizens' information.

Since no records were exposed that could cause potential harm to citizens, notification letters are not required.

Remediation and mitigation activities have been implemented for the PPW and EVMB systems to prevent a reoccurrence. Further actions will be taken after the upcoming election that will mitigate risks associated with these applications and databases.

If you have any questions, please contact me or your staff may contact Robert Pittman, County's CISO, at 213-253-5631 or rpittman@cio.lacounty.gov.

RS:RP:pa

c: William T Fujioka
Board IT Deputies
Deputy Chief Executive Officers
Steve Cooley, District Attorney
Tom Tindall, Director, Internal Services
Dean Logan, Registrar-Recorder/County Clerk